

*** ELECTRONIC TICKET *** *** EMAIL TD SENT 28JUN ***

1FA037 RR HL 04JUL CTC-P 228.00/

-01@ HOLSAPPLE/KIM

-02@ COOK/ROCHELLE

-03@ MAGIN/PAULINE

-04@ POWERS/TIFFANY

TRIP 1 *

301@ T SEG # 1 BASIS 4F /P1-4

* AP E07R RAIL FARE 228.00

NO ACTIVE ITINERARY

101@ IK*****9342-10/24

* KIM R HOLSAPPLE

5009@ EMAIL -

I-KIMHOLSAPPLE66@GMAIL.COM

5010@ BETTY_BOOPIS@HOTMAIL.COM

5011@ NOTIFY - C 00 HOUR 30 MINS

5018@ BILLING- KIM R HOLSAPPLE

30050 W 84TH STREET

DE SOTO,KS,66018

5023@ TICKET- FIRST CASE SET UP CASE 6057239 - KIM HOLSAPPLE 28JUN/9270 RCR

5012@ REMARK-

TCVERSION_TCTIMESTAMP:2.9.15~05-MAY-22 21.41.19.605 PM

5013@CREATED BY INTERNET

5014@IPADDRESS/2607:FB90:1A1C:F09C:B97B:BAE:DFFE:B7B3, 184.31.1.47,

5015@ 23.215.130.237, 10.0.143.121

5016@OMNICHANNEL:INTERNET:VERSION-

5020@00807509:TRN 4(25) IS DELAYED 3+ HOURS. CHECK TS FOR UPDATES.

5021@106ACN * INFO SENT TRN: 4 BOARDING: 6/27/2022 07:28:00 AM

5022@ACN * DISP: ANSWERING MACHINE DROPPED, NO MESSAGE - 2022-06-27 07:07:14

EXHIBIT

16

5019@ ZIPCODE- 66018

5001@ DOB- 1966/P1

5002@ 1964/P2

5003@ 1945/P3

5004@ 1984/P4

5005@ M INIT - R/P1

5006@ D/P2

5007@ A/P3

5008@ N/P4

7002@ EKT 1250637595638 SEG #1 IK \$57.00 /P1 EL1237ETK27JUN0923A

7003@ EKT 1250637595646 SEG #1 IK \$57.00 /P2 EL1237ETK27JUN0923A

7004@ EKT 1250637595653 SEG #1 IK \$57.00 /P3 EL1237ETK27JUN0923A

7005@ EKT 1250637595661 SEG #1 IK \$57.00 /P4 EL1237ETK27JUN0923A

901@@ 913-963-7804-C /P2

* C

902@ 913-961-3915-C /P3

* C

903@ 913-271-3969-C /P4

* C

904@ 816-929-5189-C /P1

* CONTACTTEXT

1FA037

CTC- P

0910 IW 641P 05MAY2022 ITN

AD DOB- 1966/P1

AD DOB- 1964/P2

AD DOB- 1945/P3

AD DOB- 1984/P4

0910 IW 641P 05MAY ITN

*

OS 1 4 C KCY-CHI 728A MO 27JUN 250P 27JUN YE HK4

OS 2 3 C CHI-KCY 250P TH 30JUN 1000P 30JUN YE HK4

C\$ IK *****9342 \$456.00 CHARGED 1FA0371841

XH 12MAY 2022

0637 IW 641P 05MAY ITN

*

TK RECEIPT PRINTED - PURCHASE

TK TDD EMAIL - KIMHOLSAPPLE66@GMAIL.COM

0910 IW 641P 05MAY ITN AW00

*

XD RMK- 106ACN * INFO SENT TRN: 4 BOARDING: 6/27/2022 07:28:00 AM

XD RMK- ACN * DISP: EMAIL SENT - 2022-06-27 08:06:55 ET

0024 IW 508A 27JUN RCR AW00

*

XH 27JUN 2022

TK TKLF SCN LIFTED ON TRAIN:4 INDEX DATE:25JUN22 TKT:5638

TK TKLF TRIP:001 ORG:KCY DST:CHI PSGR CNT:001 # RIDES DECR:001

0925 WS 923A 27JUN ETK

*

TK TKLF SCN LIFTED ON TRAIN:4 INDEX DATE:25JUN22 TKT:5646

TK TKLF TRIP:001 ORG:KCY DST:CHI PSGR CNT:001 # RIDES DECR:001

0925 WS 923A 27JUN ETK

*

TK TKLF SCN LIFTED ON TRAIN:4 INDEX DATE:25JUN22 TKT:5653

TK TKLF TRIP:001 ORG:KCY DST:CHI PSGR CNT:001 # RIDES DECR:001

0925 WS 923A 27JUN ETK

*

TK TKLF SCN LIFTED ON TRAIN:4 INDEX DATE:25JUN22 TKT:5661

TK TKLF TRIP:001 ORG:KCY DST:CHI PSGR CNT:001 # RIDES DECR:001

0925 WS 923A 27JUN ETK

*

XS 2 3 C CHI-KCY 250P TH 30JUN 1000P 30JUN YE HK4

X\$ SEG # 2 BASIS 4F

* AP E07R RAIL FARE 228.00

HOLSAPPLE/KIM

COOK/ROCHELLE

MAGIN/PAULINE

POWERS/TIFFANY

C\$ IK *****9342 \$228.00 REFUNDED 1FA0370832

XH NONE

6102 SD 832A 28JUN RCF Z585

*

TK RECEIPT PRINTED - REFUND

TK TDD EMAIL - KIMHOLSAPPLE66@GMAIL.COM

TK TDD EMAIL - BETTY_BOOPIS@HOTMAIL.COM

6102 SD 833A 28JUN RCF AW00

*

COMPLETED TRAVEL

1 4 C KCY-CHI 728A MO 27JUN 250P 27JUN YE HK4